



**GREAT
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STREET
HOSPITAL
CHARITY**

**Discover the difference you could
make at GOSH Charity.**



Imagining a better
future

Imagining a better future...



A message from our CEO, Louise:

I'm delighted you're considering working with us at Great Ormond Street Hospital Children's Charity (GOSH Charity). By choosing a career with us you will play a crucial role, alongside our valuable volunteers and supporters, in helping us meet our mission to enhance the hospital's ability to transform the health and wellbeing of children and young people, giving them the best chance to fulfil their potential.

It's a great place to work and we want to ensure people who work at GOSH Charity have the right tools and support to do their jobs to the very best of their ability. It's about offering an environment where people from all backgrounds can flourish, collaborate and contribute.

It's a really exciting time to join the charity, full of challenges and opportunities that allow us to support the hospital in the best possible way, whether that's through family and patient support, vital research, medical equipment or redevelopment. And, being located within a five-minute walk of the hospital, crystallizes how close we are, in every way, to the cause we are here for and see first-hand the impact our work has.

I am incredibly proud to lead this wonderful charity and I hope that by reading through this pack you will feel inspired to apply to work with us.

Louise Parkes, CEO

**A better future for seriously ill
children starts here... with you.**



Our Values

Our values

GOSH Charity is a remarkable place to work. You'll see this through our workplace culture, which is embedded across everything from our recruitment process to our day-to-day way of working.

How would we describe our workplace culture? We follow 3 core values:

- We are **curious**
- We are **courageous**
- We **care**

These values enable us to work at our best levels within a working environment that gives everyone space and opportunity to develop and grow. We're also continuously on a journey of improvement, searching – through various avenues – for where we can make positive changes that benefit the wider GOSH Charity community.

We aim to pioneer a great working culture focused on developing and coaching new leadership behaviours and embracing diversity of thought, challenging us all to think differently. We listen to everybody and welcome all. Our exciting EDI strategy is making great strides in ensuring that we are representative of the communities we work for and wider society in general.



Our impact

Great Ormond Street Hospital (GOSH) is where seriously ill children from across the UK come for life-changing treatments. Every day, we see the difference GOSH Charity makes... after all, we're just a five-minute walk from this world- renowned hospital.

As a charity we fund four main areas:

Pioneering research: Supporting world-leading scientists to discover diagnoses, treatments and cures for children with rare and complex conditions.

Rebuilding and refurbishment: Creating flexible, future-proofed facilities designed around the needs of the children and young people.

Child, family and staff support: Investing in essential services and initiatives – from family accommodation to dedicated Play Specialists – to raise children's spirits, ease the burden on families and support the amazing staff who care for them.

Advanced medical equipment and systems:

Funding vital, life-saving medical equipment and delivering all-round care.



**Our
Impact**



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“I always feel proud telling friends and family that I work at GOSH Charity. They instantly recognise the name and have lots of questions about the work I do. The reaction is always positive.”

— Hatty, Brand Marketing

Jingdan, Kirstie and Hatty
volunteering at Tower Climb



Our people

From fundraising to finance, communications to compliance, IT to innovation, GOSH Charity comprises teams working together towards the same goal – raising funds to support the hospital's incredible work.

There are also teams in marketing, HR, special events, corporate partnerships and administration. We're looking for the best people in their field who have a passion for the charity's cause.

Our People



"Working for an employer that values you and wants to develop its staff is hugely important to me – that's why I love working at GOSH Charity. The charity is constantly looking at ways to create an even better working environment and atmosphere. That's pretty motivating, it's a powerful feeling to know you're working at a place trying to do something special."

—Chris, Corporate Partnerships



"I work at the international and private patients side of the hospital. The diversity is something that always intrigues my friends and family; I am given the opportunity to work with patients from the Middle East and international figures. I also get to produce content in English and Arabic, tailored for international audiences."

—Zainab, International and Private Patients Marketing



"I've worked for a few different charities and so do a lot of my friends, and this really is one of the few places where you can see the difference that you are making. The Digital Engagement team is responsible for sharing the incredible stories of patients, families and staff to highlight the impact that the charity has. Every interaction you have stops you in your tracks and reminds you why you're here – there's nothing more motivating."

—Yas, Digital Engagement



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“I have worked at GOSH Charity for 12 ½ years. The best part of my job is always going along to our events and supporting our incredible participants. They are always an inspiration and it’s so nice to meet them and their families. Being able to hear their stories and to give them that face-to-face support is incredibly fulfilling.”

— Tash, Community

Tash cheering our participants on at the Dickens themed London Landmarks cheerpoint.



Our benefits

GOSH Charity rewards its employees with more than their salary. We encourage a work/life balance, which is reflected in our perks and benefits.

Our Benefits

Encouraging work life balance

- 30 days annual leave.
- Option to buy and sell up to 5 days annual leave.
- TOIL policy.
- Core hours of 10am to 4pm.
- Hybrid working - minimum 2 days in the office per week.
- Sabbatical - colleagues with over 5 years service can take a 3 month sabbatical.
- Tickets for Good - access to free and discounted event tickets.

Promoting good health and wellbeing

- MediCash which allows you to claim back for a range of different medical treatments or alternative therapies.
- Cycle to Work scheme.
- Employee Assistance Programme.
- Free membership to Headspace.
- Enhanced occupational sick pay.
- Financial wellbeing support.

Caring for your family

- Family friendly leave.
- Life assurance.

Thinking about your finances

- Interest free discounted season ticket loan.
- Annual salary review.
- Pension scheme (up to 10% contribution).
- GOSH shop discount.

Enriching your life at work

- Colleague recognition vouchers.
- Long service Awards.



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“I recently volunteered at my first Crocodile Club at the hospital. It was definitely a different experience for me, having previously worked in finance. It’s really great to be able to step away from your desk for a few hours and go into the hospital and interact with the patients and families. It definitely brings what we do to life.”

— Katie, Philanthropy

Matt and Katie
at the charity
offices.



Frequently asked questions

Do you advertise your salaries?

Yes we advertise our salaries. These can be found at the bottom of the job advert.

Transparency and consistency is important to us and we know how important it is to you as a job seeker. We regularly review our salaries in line with the rest of the charity sector.

Do I need to have prior charity experience to be considered?

For some roles this will be essential and will be covered in the role profile and job advert.

The role I am interested in has a closing date a few weeks' from now. Should I wait until the deadline to apply?

Our vacancies are extremely popular. Occasionally we receive so many quality applications we may need to close the position early. It's also possible we will start to interview before the application window closes. We strongly recommend you apply for your chosen role as soon as you have prepared your application.

Can I apply for more than one role?

If you feel you have the skills and experience for more than one vacancy and would like to submit an application for each you are interested in (for example, two administration roles in different teams), please do.

Should I include a cover letter as well as my CV?

It is not mandatory to submit a cover letter for our positions. If you would like to write one to support your application, please do.

What happens after I submit my application?

After you submit your application you will receive a confirmation message that we have received your application. The Hiring Team will shortlist applications and you will be informed about the outcome of your application. All applications will receive a response. Our interview process is usually a 1-2 stage process and for some roles a task will be required.

FAQs



FAQs

Where will my interview be held?

All face-to-face interviews will be held at the charity offices: 2nd Floor, 40 Bernard Street, London, WC1N 1LE. (See [map](#).)

Our nearest tube station is Russell Square and nearest mainline stations is St Pancras.

What should I wear to the interview?

Wear whatever you're comfortable in.

Interview questions

We send interview questions to all candidates 48 hours in advance.

What happens after we offer you a job?

The charity needs to run some due diligence checks before you start, which a member of the People team will guide you through. They include:

- A minimum of two referees, one of which must be your current or most previous employer
- DBS checks are required for some roles. You will be informed if the role you're offered requires this.
- Confirmation of your right to work in the UK.
- Basic medical clearance, via completion of a medical form. For some roles that involve spending a lot of time at the hospital, such as giving tours or meeting with families and young people, you'll be required to complete an enhanced medical screening.
- Confirmation of your professional qualifications, where requested.

I've submitted my application but I'm eager to get involved. Is there any other way I can do this?

We're always on the lookout for energetic and passionate volunteers. Find out more [here](#).

How do I apply for a job at the hospital itself?

For employment opportunities at Great Ormond Street Hospital, please visit the [hospital's recruitment page](#) or find out about volunteering at Great Ormond Street Hospital [here](#).

I'm having trouble applying online, who should I get in touch with?

If you're experiencing issues with uploading your CV or submitting your application, please email recruitment@gosh.org.

I have another question!

Get in touch by emailing recruitment@gosh.org



Apply now

Are you driven to make a difference? It's easy to apply - simply search our vacancies or register for job alerts [here](#). Be sure to follow us on [Twitter](#) or [LinkedIn](#) for the latest job posts. A better future for seriously ill children starts here with you.

For more information please don't hesitate to get in touch: recruitment@gosh.org.

Apply Now